

IT SERVICES

IT-as-a-Service

- Agio SkySuite
- Agio Managed IT 360°

End-User Support & Services

- Application / Image Packaging
- Application Support
- Desktop-as-a-Service *powered by Azure*
- Email Threat Protection *powered by ProofPoint*
- Endpoint Management *powered by Intune*
- Endpoint Detection & Response *powered by CrowdStrike*
- Endpoint Protection *powered by CrowdStrike*
- Global Help Desk
- Message Archiving *powered by Global Relay*
- Mobile Device Management *powered by Intune*
- On-Site Support
- Phishing Protection *powered by Inky*
- Secure Email Hosting *powered by Microsoft 365*
- Workstation Management

Cloud Management

- Desktop-as-a-Service *powered by Azure*
- Email Backup
- Managed Azure Platform
- Managed AWS Platform
- Managed Google Workspace
- Managed Microsoft 365
- Network Hosting *powered by Azure/AWS*
- Office 365 Backup *powered by Skykick*

- Server Hosting *powered by Azure/AWS*
- Storage Hosting *powered by Azure/AWS*

System Monitoring

- Circuit Monitoring *powered by LogicMonitor*
- Cloud Monitoring *powered by LogicMonitor*
- Configuration Monitoring *powered by Foundations*
- Environmental Monitoring *powered by LogicMonitor*
- Network Monitoring *powered by Meraki*
- Server Monitoring *powered by LogicMonitor*
- Storage Monitoring *powered by LogicMonitor*
- Website Monitoring *powered by LogicMonitor*

System Management

- Citrix Management
- Database Management
- Network Management
- Server Management Linux & Windows
- Storage Management
- Workstation Management

Process Management

- Backup Job Management
- Batch Job Management
- Patch Management

Data Protection Services

- Disaster Recovery *powered by Azure/AWS*
- Managed Backup *powered by Azure/AWS*
- Message Archiving *powered by Global Relay*

CYBERSECURITY SERVICES

Cybersecurity Operations

- Agio Sting *powered by Thinkst Canary*
- Cybersecurity Advisory & Actionable Intelligence
- Dark Web Monitoring
- DNS Monitoring
- Endpoint Detection & Response *powered by CrowdStrike*
- Endpoint Protection *powered by CrowdStrike*
- Incident Response Service
- Mobile Web Security *powered by Cisco Umbrella*
- Open XDR *powered by Shield + Stellar & Tenable*
- Phishing Protection *powered by Inky*
- Vulnerability Management *powered by Tenable*

Cybersecurity Governance Programs

- SEC Cybersecurity Governance Program
- PCI 360° Compliance Program
- Cybersecurity 360° Program
- Cybersecurity Technical Testing Program
- vCISO Advisory Program

Third-Party Cybersecurity Risk Programs

- Portfolio Company Cybersecurity Risk Program
- Vendor Cybersecurity Risk Program

IT CONSULTING

- Cisco Voice Design & Support
- Cloud Assessment
- Copilot Implementation & Assessment
- Database Disaster Recovery Setup
- Database Gap Assessment
- Database High Availability Setup
- Database Migrations & Upgrades
- Datacenter Migrations
- Datacenter Power Downs & Power Ups
- Design of Network Infrastructure
- File Server Migration
- IT Infrastructure Assessment
- Infrastructure Decommission
- Intune Policy Design & Device Enrollment
- Laptop & Workstation Review
- Microsoft 365 Migration
- Office Moves & Buildouts
- One-Off & Miscellaneous Firmware Updates
- Operating System Upgrades
- Public Cloud Migration
- Server Consolidation Projects
- Storage Migrations
- Vulnerability Remediation
- Windows 11 Migration

CYBERSECURITY CONSULTING PROGRAM & ONE-OFF

Programmatic Approach

- Comprehensive Penetration Tests
 - Cloud / Application / Hybrid
 - External / Internal
- End-User Cybersecurity Awareness Training (Seminar Format)
- Incident Response Testing (Tabletop Exercises)
- Monthly Security Strategy Review Calls
- Policy Review & Development (HIPAA, SEC, PCI, GDPR, DORA)
- Proactive Monitoring
- Red Team Assessments
- SEC Cybersecurity Mock Audit
- Security Architecture Review
 - Cloud / On-Premise
- Security Risk Assessment
 - Based on NIST framework
 - With SEC Mock Audit
- Social Engineering Simulation
- Vendor Risk Assessment

A La Carte Consulting

- Endpoint Testing
- Firewall Configuration Review
- HIPAA Security Risk Assessment
- Microsoft 365 Cybersecurity Assessment
- One-Time Incident Response
- Password Audit
- Ransomware Resiliency Simulation
- Security Risk Assessment
- Vulnerability Assessments
- PCI Compliance & Attestation