



## AGIO CYBERSECURITY OPERATIONS OVERVIEW & FAQ

*It's time to pivot from reactive incident response to a proactive cybersecurity operations strategy.*



A cyberattack happens every 39 seconds, and those costs are in the millions. When it comes to protecting your firm's data and reputation, (and its dollars), you need a solid security foundation, dynamic threat detection, and rapid response. Agio Cybersecurity Operations covers all the bases and more, so **you never have to guess about protection.**

## FREQUENTLY ASKED QUESTIONS

### WHAT IS AGIO CYBERSECURITY OPERATIONS?

Agio Cybersecurity Operations (Cyber Ops) combines smart people, processes, and technology to safeguard your firm from unauthorized access, attacks, damage, or theft. Our AI-driven approach uses smart automation to quickly predict, detect, and defuse advanced cyber threats before they can strike. Our round-the-clock monitoring tightly aligns with the NIST Cybersecurity Framework 2.0, so there's never uncertainty about security.

### WHAT DO YOU MEAN BY SMART AUTOMATION?

Agio Intelligence—our powerful blend of cutting-edge AI and human brilliance— proactively identifies and blocks threats to minimize errors and false positives. The result? Fast, accurate threat response that keeps your cyber posture airtight. It's next-level protection with a human touch, giving you absolute confidence in your defenses.

Agio Intelligence powers features like Agio Foundations, a game-changing, automated part of our IT governance strategy. Every night, Agio Foundations compares your policies to our gold standard then flags and catalogs any discrepancies as risks. With its auto-heal option, your cybersecurity policies are always up-to-date. No one else does that.

### WHAT SETS AGIO CYBERSECURITY OPERATIONS APART?

In a word, transparency. AgioNow, our self-service portal, gives you in-the-moment automated reports with comprehensive visibility across cloud, endpoint, network, user, application, and SaaS environments. Now, you can review your security monitoring activity, track the progress of your cybersecurity governance activities, and get confirmation that your assets comply with your policies in one place.

Want to be hands-off but in the know? You have access to a macro view of your health. Want more detail? You can easily find out what's happened, what's been done, and what's next. With that kind of transparency, you can have absolute confidence in your defenses. You won't get this kind of transparency anywhere else.



# WHAT DO I GET WITH AGIO CYBERSECURITY OPERATIONS?



## AGIO OPEN EXTENDED DETECTION & RESPONSE (XDR)

At the core of our cyber operations is an open XDR service. Rather than disconnected security tools, we provide a unified platform and dedicated team to analyze data holistically across security devices, networks, Windows and Linux servers, databases, storage, and applications. This allows real-time cross-correlation of all your security event data. The service encompasses security incident and event management (SIEM), security operations center (SOC), and active threat detection under one umbrella. Vulnerability scanning is also available.



## AGIO SHIELD

Phishing accounted for 19% of successful breaches last year, with malicious links being the main culprit. Agio Shield is a forcefield around your environment that identifies and blocks those bad links using AI. This frees our analysts to prioritize real threats over noise. But we don't stop there—you're protected from malicious links intercepted across our entire client base, not just those targeting your firm.



## AGIO STING

Agio Sting improves traditional honeypot deception by adding tokens—a next-gen deception technology that tricks bad guys into revealing themselves. The result is near-zero false positives and significantly reduced dwell time for bad guys.



### FUN FACT:

Agio Shield handles over 1,600 incidents monthly, reclaiming 38 days of agent time. **That's more time our team spends focusing on significant threats to your security.**





### **AGIO ENDPOINT DETECTION & RESPONSE (EDR)**

Our comprehensive, cutting-edge EDR safeguards against threats targeting employee devices. It continuously monitors endpoints while our 24/7 SOC team proactively hunts, investigates, and remediates attacks.

For resource-constrained firms, we fully manage the EDR lifecycle—from provisioning and patching to access controls and round-the-clock monitoring. Our integrated technology and human intelligence defend your environment end-to-end.



### **AGIO INCIDENT RESPONSE MANAGEMENT**

Agio Incident Response Management is a plan for the unplanned. We improve your reaction to a breach by proactively learning your environment, mapping where data lives, reviewing your policies with a critical eye, and then practicing chaos.

When a breach does happen, we mobilize immediately and effectively to neutralize the threat and contain your exposure, keeping you in the loop all the way.



### **AGIO PHISHING PROTECTION**

We partner with Inky's best-in-breed Phish Fence technology, leveraging machine learning, behavior profiling, and advanced heuristics forgery detection to uncover even the most sophisticated deep-sea phishing attacks—even the ones trained users and conventional email filters miss. Just click the "Report Phish" link in an email to send the message to Agio's client support team for further analysis. Easy.



### **AGIO MOBILE WEB SECURITY**

Agio Mobile Web Security secures traffic both on and off your networks, so no matter where your people are—in the office or on the road—they're protected from advanced threats. How? We block those threats at the source with enforcements at the DNS and IP layers to shut down malware over any port or protocol before it gets near your endpoints. Content controls cover over 80 categories to ensure everyone stays policy-compliant no matter where they're browsing. If a machine does get infected, we block communication with the attacker's command servers to prevent data exfiltration and ransomware execution.

## ABOUT AGIO

Agio is a hybrid cybersecurity and managed IT organization equipping financial firms with next-gen cyber protection and technology support. We set the industry standard with Agio Intelligence, our perfected balance between cutting-edge AI and good old-fashioned human support that's anything but artificial.

**For more information, contact us.**

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