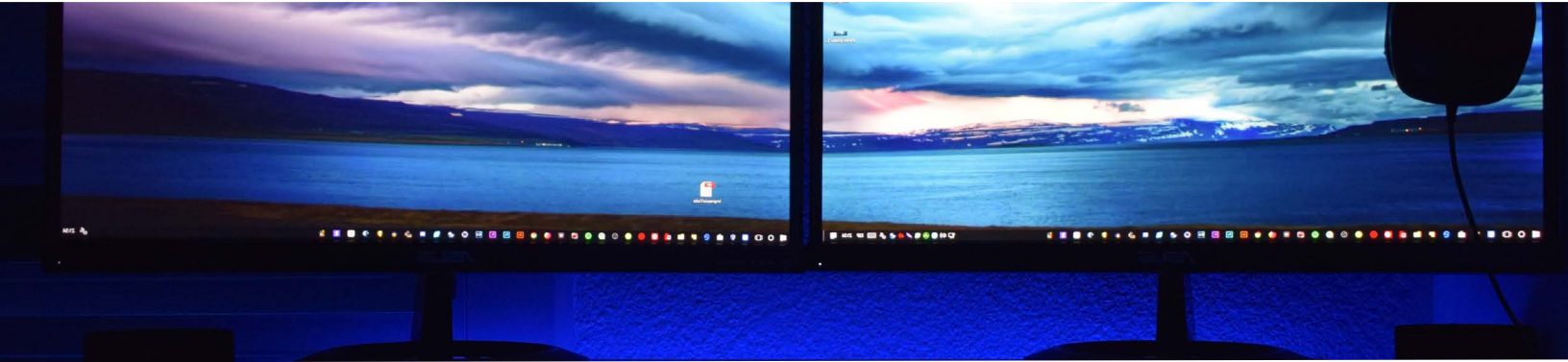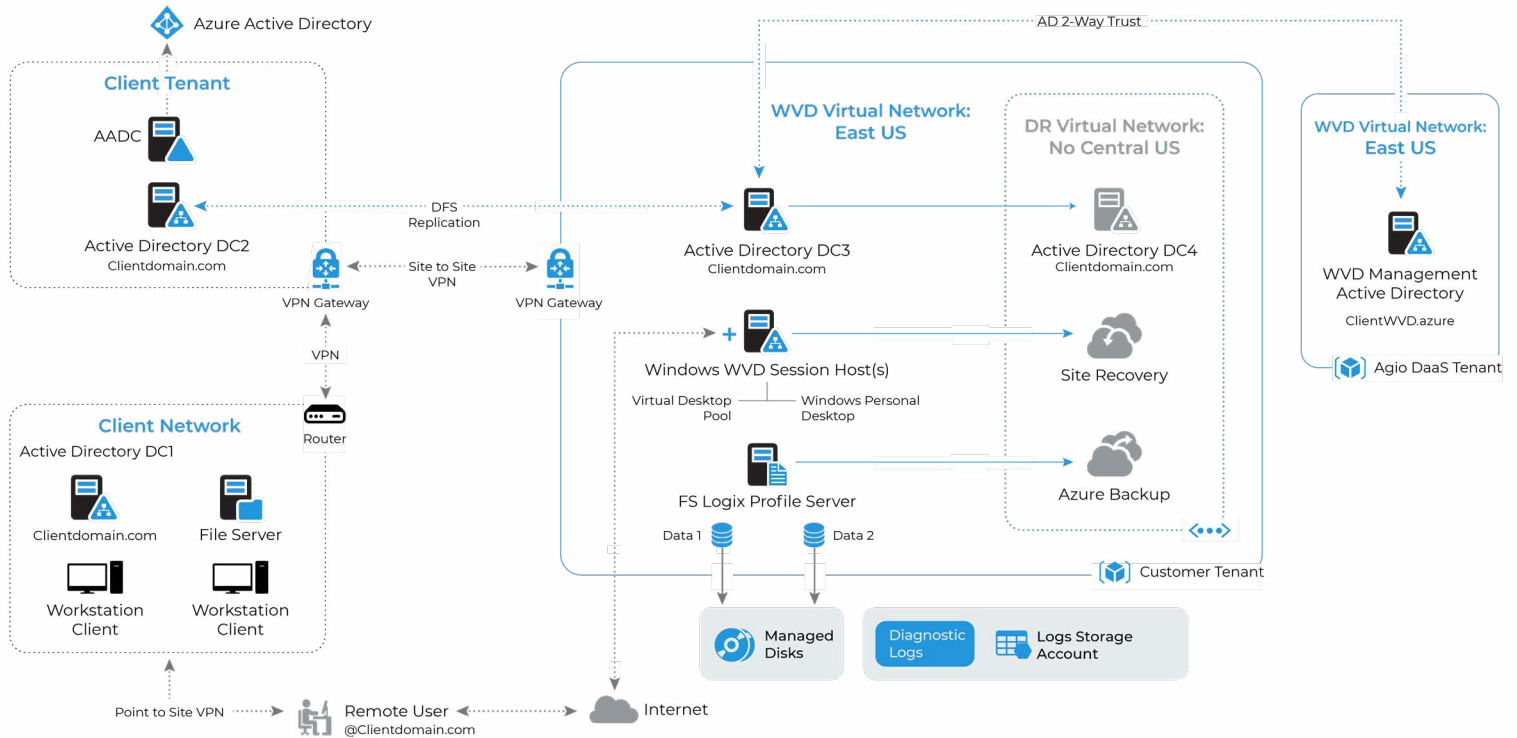# AGIO DESKTOP AS A SERVICE (DAAS)

The work from home era, brought on abruptly in 2020 with the COVID pandemic, forced IT departments to reevaluate the solutions they have in place to support this new way of working. Citrix is expensive and difficult to manage, and VPN is far less secure. Internal IT needs a way to:

1. Standardize the environment
2. Boost employee desktop performance
3. Enhance flexibility for work from anywhere
4. Improve business continuity with tighter cybersecurity and compliance
5. Reduce spend

Agio Desktop as a Service (DaaS) meets, and exceeds, all of these needs in this new normal. Our solution provides a best-in-breed secure and reliable workstation hosted on Microsoft Azure, available from anywhere in the world. Specifically, it delivers a multi-session, personable and persistent Windows experience with access to essential applications that are completely optimized for services like Outlook, OneDrive Files on Demand (per-machine), Teams, Bloomberg, Eze OMS, etc. Your users are more productive, you no longer have to manage multiple licenses, and you reduce your overall budget without the management effort required to maintain multiple workstations. This all comes wrapped in Agio's service, managing the underlying Azure infrastructure and desktop images, including critical IT governance like vulnerability remediations and monthly patching. Agio Desktop as a Service is here and now.

HOW IT WORKS

We deliver Agio DaaS leveraging our cloud configuration management platform to configure and manage workstations and associated infrastructure hosted on Microsoft Azure. The solution has two options – Pooled or Personal. Pooled refers to a set of VMs temporarily assigned to users as they sign-in, and each time a user signs in, the user may be assigned a different VM. Personal is when a single user occupies a specific virtual machine, similar to if a user had a dedicated physical PC.

THE BOTTOM LINE: PRODUCTIVITY, COST, CYBER-RISK

Desktop as a Service is the cutting-edge, superior performance remote workstation solution of today, complete with best-in-class security configurations to protect your data and assets. This coupled with Agio's continuous monitoring and management, means our solution provides all the elements IT stakeholders look for – increased user productivity, reduced costs and tighter cybersecurity.

Streamlined Productivity

Your employee's experience remains consistent regardless of what end point they are using to access Agio DaaS. This also means you no longer need different BCP solutions because employees are already operating in BCP mode with zero impact to user productivity with offices inaccessible. You just improved user experience while simultaneously reducing your internal team's level of effort.

Reducing Budget

When you leverage the pooled deployment model, you can significantly reduce your total cost of ownership for end user workstations, and you never have to worry about replacing your infrastructure hardware because it's all hosted and powered by Microsoft Azure. Additionally, you eliminate duplicate and unused licensing simplifying management and making it cheaper. You just saved money while once again, reducing your internal team's level of effort.

Strengthening Cybersecurity

Agio DaaS workstations are never exposed to the internet directly; they run using a private IP address and are isolated from other workloads as well as the Internet. Connection to Agio DaaS is established through reverse connections to the service, so you never have to leave any inbound ports open. Beyond that, when a user connects to their Agio DaaS workstation, the use of Azure Active Directory (AAD) as the identity provider allows us to leverage additional security controls like multifactor authentication (MFA) or conditional access

to verify authentication attempts. Finally, we can also leverage your existing mobile device management policies using Intune Modern Management to manage Agio DaaS for your users. You just drastically increased your firm's cybersecurity without increasing your internal team's level of effort.

Our work from home reality has forced technologists to adapt. Desktop as a Service is no longer just for the progressive IT teams, it is for absolutely every CTO, COO or CFO whose decisions around infrastructure have been forced into the limelight as result of the COVID pandemic. And the ripple effects of these decisions have never been more acutely felt by the organization. With Agio Desktop as a Service, we are helping our clients turn this ripple effect into a positive one – ensuring technology is an enabler, not an inhibitor.

WHY AGIO?

#OneAgio

When you select Agio, you're investing in a relationship with everyone who's a part of this firm. Our teams operate in a symbiotic relationship, based on deposits and withdrawals, that creates a vehicle for delivering more than just service. We deliver an experience that reaffirms to our clients we've got them covered. From clean, concise implementations; to consistent support backed by automation and tools that work the way they're supposed to; to value-add reporting; to accurate, timely invoicing; and content on the latest IT and cybersecurity trends, we bring the full breadth and depth of our talent to bear. We deliver #OneAgio.

For more information, please contact:

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